

COMPREHENSIVE PROGRAM REVIEW 2002-2003
UNIVERSITY PROGRAM REVIEW COUNCIL'S EVALUATION
for the

GOLDEN CENTER
SERVICE/RESEARCH CENTER

I. COUNCIL'S GENERAL OBSERVATIONS ABOUT THE CENTER

The reviewers recognize from the self-study report that the Center is strong in both quality and productivity.

<u>Focus of Evaluation</u>	<u>Self-Study Eval</u>	<u>Council's Eval</u>
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PRODUCTIVITY INDICATORS

II. Summary of Center's Overall Productivity Council's Observations:	Strong	Strong
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The self-study data provides impressive productivity. The four-year history has demonstrated strong growth and interest by participants and center offerings.

II A. Fulfillment of the Center's Purpose & Attainment of Goals Council's Observations:	Very Strong	Very Strong
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Met all goals and has plans for future growth.

II B. Services Rendered by the Center to the Campus Community Council's Observations:	Satisfactory	Strong
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With documented growth presented in self-study, the reviewers believe the Center is rendering quality services to the campus community. The campus community may not be taking advantage of the service but they certainly are being made available.

II C. Services Rendered by the Center to External Communities Council's Observations:	Strong	Strong
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The Center is providing services to the external community and the Center is seeking opportunities to access new markets by offering "off site" classes.

<u>Focus of Evaluation</u>	<u>Self-Study Eval</u>	<u>Council's Eval</u>
II D. Grants & Contracts Acquired by the Center Council's Observations:	No Rating	Weak/Satisfactory
Grants and contracts could certainly enhance the quality of the Center. However, the Center appears to be financially self-sufficient.		
II E. Center Publications, Reports, & Professional Presentations Council's Observations:	Strong	Strong
Activity in this area seems appropriate.		
II F. Sponsorships, Endowments & Gifts Acquired for the Center Council's Observations:	Strong	Very Strong
The Center receives regular donations and gifts from public and private sources.		
II G. Sales, Service Fees, & Income Generating Activity Council's Observations:	Strong	Strong
Golden University is to be applauded for generating revenue which is now realizing a profit, though modest.		
II H. Return on Investment Council's Observations:	No Rating	Strong
With the investment of the University in office and classroom space, the return is significant recognition for KSU and is making progress in becoming a center for senior activity in Northwest Georgia.		
II I. Contribution to Achieving KSU's Mission Council's Observations:	Very Strong	Very Strong
In spite of only four years of experience, the public has recognized the Golden University for its contributions in teaching and service. The reviewers believe these are collaborative opportunities for research in gerontology.		

<u>Focus of Evaluation</u>	<u>Self-Study Eval</u>	<u>Council's Eval</u>
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QUALITY INDICATORS

<p>III. Summary Conclusions About the Strength of the Center's Overall Quality Council's Observations:</p> <p>The reviewers believe that quality indicators are strong. We encourage the Center to assess its marketing/advertising structure.</p>	<p>Strong</p>	<p>Strong</p>
<p>III A. Public Recognition, Honors & Awards Received by the Center Council's Observations:</p> <p>The report reveals minimal recognition in this area.</p>	<p>Satisfactory</p>	<p>Satisfactory</p>
<p>III B. Stakeholder Satisfaction with the Center's Work & Accomplishments Council's Observations:</p> <p>Student evaluations and positive feedback from stakeholders indicate satisfaction. The Center is using the student evaluation, the curriculum committee and the Board of Advisors to move the Center forward.</p>	<p>Strong</p>	<p>Very Strong</p>
<p>III C. Other Assessments of the Quality of the Center's Work Council's Observations:</p> <p>Given the short four-year history, the success of the Center appears phenomenal.</p>	<p>Strong</p>	<p>Very Strong</p>
<p>III D. Center's Responsiveness to State Needs & Changing Conditions Council's Observations:</p> <p>The Center is responding to the national trends in meeting the needs of the aging population.</p>	<p>Very Strong</p>	<p>Very Strong</p>

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<u>Focus of Evaluation</u>	<u>Self-Study Eval</u>	<u>Council's Eval</u>
<p>III E. Quality of the Faculty & Staff Supporting the Center Council's Observations</p>	Strong	Satisfactory
<p>The report did not reveal enough data to justify a strong rating. No specific faculty qualifications presented.</p>		
<p>III F. Quality of KSU Facilities & Equipment Supporting the Center Council's Observations:</p>	Very Strong	Very Strong
<p>Present facilities meet current needs. With the rate of indicated growth, additional facilities and equipment will be necessary.</p>		
<p>III G. Quality of the Overall Annual Financial Investment in the Operation of the Center Council's Observations:</p>	No Rating	Satisfactory
<p>The budget is based on anticipated revenue from classes and activities. IIG reports “modest profit.”</p>		
<p>III H. Quality of Advanced Technology Available to the Center Council's Observations:</p>	Very Strong	Very Strong
<p>State-of-the-art facilities and equipment.</p>		
<p>III I. Leadership Position of the Center Council's Observations:</p>	Strong	Very Strong
<p>Strong leadership has positioned the Center for success.</p>		
<p>IV. CENTER'S VIABILITY AT KSU Council's Observations:</p>	Viable	Viable
<p>From all documented evidence the Center is without question viable.</p>		

<u>Focus of Evaluation</u>	<u>Self-Study Eval</u>	<u>Council's Eval</u>
<p>V. MODEL CENTER POTENTIAL Council's Observations:</p> <p>The Center appears poised for potential “Model Program” status.</p>	No Rating	Strong
<p>VI. COUNCIL'S OBSERVATIONS ABOUT THE PLANS FOR IMPROVING QUALITY & PRODUCTIVITY</p> <p>Plans and goals are in place for continuous quality and productivity improvement.</p>		
<p>VII. EXPAND, MAINTAIN CONSOLIDATE, OR DISCONTINUE</p> <p>Council's Observations:</p> <p>The Center has the opportunity to expand based on published demographic statistics.</p> <p>COUNCIL'S RECOMMENDED FOLLOW-UP</p> <p>1) Continue to meet the needs of the growing population of senior citizens.</p>	No Rating	Expand