



Health Clinic
1000 Chastain Road, House 52, Kennesaw, GA 30144
(770) 423-6644 phone (770) 499-3655 fax

Patient's Rights and Responsibilities

As a patient of Kennesaw State University Health Services, you have choices, rights, and responsibilities.

YOU HAVE THE RIGHT:

- To be treated with dignity and respect.
- To know the names and professional status of people serving you.
- To privacy.
- To confidentiality.
- To receive accurate information about your health related concerns.
- To know the effectiveness, possible side effects, and problems of all forms of treatment.
- To participate in choosing a form of treatment.
- To receive education and counseling.
- To consent to, or refuse, care and/or treatment.
- To select and/or change your health care provider.
- To decline care from health care providers in training.
- To review your medical records with a clinician.
- To information about services and related costs.

YOU HAVE THE RESPONSIBILITY:

- To seek medical attention promptly.
- To be honest about your medical history.
- To ask about anything you do not understand.
- To follow health advice and medical instruction.
- To report any significant changes in symptoms or failure to improve.
- To respect clinic policies.
- To keep appointments or cancel in advance.
- To seek non-emergency care during regular hours.
- To provide useful feedback about services and policies.
- To pay any charges billed to you.

When you have questions....ASK!

When you have a problem....SPEAK UP!

When you are satisfied....COMPLIMENT!