Center for University Learning
For Faculty & Staff

Assessment...
a great place to start

Department leaders often come to us with a general idea for team development. Usually the training request comes in the form of a topic like: "customer service," "team building," "supervisor skills" or "change management." One of the first questions we ask: Has your team been assessed (on the specified topic)? Most of the time, the answer is no. For us, this is good news because assessments available through the Center for University Learning offer ***a great place to start***.

Variety and Quality
We use cutting edge assessments on topics that are applicable to today's workforce. With over 30 different instruments to choose from, we're sure we'll have one that fits your team's needs.

Ready to Go
One of the things that makes our service unique is that we keep a supply of assessment on hand. This saves us the time in having to order instruments and allows your department to address a particular issue during a time frame when it is most relevant.

Qualified Administrators
Many assessments on the market today require special certification or training to administer them. We support a large staff of qualified administrators, thus assuring credibility and integrity in the assessment process.

Quick Results
Most of our instruments are self-scoring and can be administered and explained during one session.

Follow-up Training
If you decide that you would like to provide your team with training in skill areas identified by assessment results, we boast some of the finest and most experienced trainers around. We'll be happy to continue our relationship with you as you advance your team to the next level.

Assessment Areas
- Coaching Style
- Communication Styles
- Coping and Stress
- Customer Services Skills
- Diversity
- Group Development
- Group process
- Leadership Practices
- Leading the Change Process
- Learning Style
- Listening Skills
- Managing Change
- Managing Diversity
- Managing Work Expectations
- Personality Profiles
- Problem Solving
- Supervisory Skills
- Team Conflict Strategies
- Time Management
- Work Behavior Styles
- Work Values
- Workplace Needs

Getting Started
Just give us a call or send an email and one of our staff members will set up a time to meet with you to discuss your assessment needs.

Contact Information
Center for University Learning
Suite 184 KSU Center
770-499-3450
learnctr@kennesaw.edu

Kennesaw State University