

Chicana Moore, MA

Chicana is a seasoned performance improvement leader at Grant Thornton Advisory LLC Healthcare Practice. She is a strategic leader with over two decades of experience in executing solutions that drive operational excellence, deliver financial savings and revenue, and enhance patient outcomes. Her skills encompass strategic planning and execution, change management, and management systems implementation for sustainability. Her expertise includes healthcare systems, policy analysis, and innovative care models. Chicana excels in leveraging data-driven insights for decision-making and sustainable improvements who harnessed Lean continuous improvement principles to transform patient care delivery. She has led numerous initiatives to optimize throughput and capacity across various health systems and service lines, including acute care, ambulatory care, emergency departments, ancillary services, and perioperative services, ensuring continuity of care. Her efforts have significantly increased capacity and throughput, generated financial savings and revenue, and increased departmental performance. Chicana holds a MA in Organizational Leadership and BS in Medical Technology. She is trained in Lean Six Sigma Black and Green Belts and Project Management. She is a member of the American College of Healthcare Executives and American Society for Quality.