



Frequently Asked Questions

1. What are my next steps after being accepted?

Set up student email and Owl Express accounts as instructed in email from admissions, send in immunization and lawful presence documents, start working on your prerequisite modules, and complete paperwork to secure funds for your studies if using federal loans or company education benefits.

2. What is my KSU ID number?

The nine-digit number assigned to you when you applied to the program beginning with "000".

3. What is my net ID?

The part of your email address that comes before "@".

4. What is my initial password?

The **full KSU ID number** followed by the **last four of your SSN** with **KSU** at the end.

5. How do I access OwlExpress?

Go to https://owlexpress.kennesaw.edu/prodban/twbkwbis.P_WWWLogin and log in with your net ID and password created when you activated your net ID.

6. How do I access D2L Brightspace?

Go to <https://kennesaw.view.usg.edu/d2l/login> and log in with your net ID and password created when you activated your net ID.

7. How do I set up my email account?

Once your net ID is activated and you have created a password, go to <https://kennesaw.edu/myksu/>, scroll to the Student Email section of page, and click on Login. Enter your netID and password.

8. Can I register for courses now?

You can only register within the time frame allowed by the registrar's office. Check your registration time in Owl Express.

9. How do I determine what type of hold is on my account?

Look in Owl Express under the Registration tab to see holds.

10. How do I know what courses to take?

The graduate catalog related to the term you first enrolled will detail the course for your program in addition to your DegreeWorks audit in Owl Express. Check with your academic advisor when in doubt.

11. How early can I attend orientation?

Orientation will normally be two weeks before classes begin but we will send you communication with details.

12. When is payment due?

Payment deadlines will be posted on the academic calendar for each term at <http://registrar.kennesaw.edu/calendars/>

13. Do I have to meet with my advisor?

No, but it is always an option. You will be in a better position to make registration decisions after the orientation.

14. Who is my advisor?

Dr. Tridib Bandyopadhyay, Director of the MSIS Program, will advise you through the program. If you have any questions regarding class scheduling, please reach out at 470.578.2144 or tbandyop@kennesaw.edu.

15. Who can I talk to about financial aid?

Donna Tuitt is our financial aid contact for students in our graduate programs. She can be reached at 470.578.2044 or dtuitt@kennesaw.edu