

Fall 2024 Meal Plan Guidelines Terms and Conditions

I. Eligibility and General Overview

- A. This contract is conditional upon admission to the University and does not guarantee admission or acceptance to the University. To be eligible to purchase a meal plan, a person must be currently enrolled in and attending at least one class at Kennesaw State University (“University”) during the Fall 2024 semester.
- B. The University reserves the right not to contract with persons who are currently violating the terms and conditions of a housing and/or meal plan contract, or who have violated University and/or University Dining rules or regulations, or who have a past due balance with the University. Please review the Codes of Conduct: <https://www.kennesaw.edu/dean-of-students/scail/codes-of-conduct.php>
- C. Meal plans can include meals and Dining Dollars and are personal, non-transferrable, and non-assignable. To access meal plans, meal plan participants must present their own KSU Talon card. Attempts to use a Talon Card in a dining location that is not yours will result in confiscation of the card to be returned to the owner.

II. Contract Period

- A. This contract is effective only for the Fall 2024 semester, from August 7, 2024 – December 9, 2024. Voluntary meal plans purchased within this period will not be pro-rated.
- B. Meal service will be unavailable Nov. 23, 2024 – Nov. 30, 2024
- C. The University shall not be responsible for any failure to provide meals in the event conditions exist not wholly within its control (e.g. Acts of God, fire, strikes, public disturbances, natural disasters, etc.).

III. Dining Locations

- A. The University shall provide a variety of dining locations on both the Kennesaw and Marietta campuses during the contract period in §II-A. Hours of operation for each of these locations are at the discretion of the University and may be changed at any time. No specific hours or dining location availability is guaranteed.
- B. The meals portion of the meal plans can be utilized only in The Commons (Kennesaw) or Stingers (Marietta), applicable Food Trucks or High Point Café (Kennesaw) and only during the Contract Period in §II-A. Dining Dollars can be used in any University-operated dining location.

IV. Residential Meal Plan Requirements

- A. All Residential students are required to have a meal plan as part of their room and board. This meal plan will be assessed to the student’s account based on the current number of earned credit hours reflected on the student academic transcript. For details, see: <https://dining.kennesaw.edu/meal-plans/residential.php>

V. Exceptions to Meal Plan Requirements

- A. SPSU students that completed the Spring 2015 semester and who were sophomores, juniors, or seniors as defined in
- B. §IV-A at the conclusion of the Spring 2015 semester will be exempt from the meal plan requirements as long as they remain actively enrolled at the University.

VI. Promotional Meals and Dining Dollars

- A. Meal Plan promotional bonuses may apply and are effective over the same dates as the corresponding Meal Plan purchase.
- B. Unused promotional Meal Plan balances will expire per the conditions in §II-A and §VIII-C
- C. Per the conditions defined in §IX, in the event of a contract termination, the value of promotional bonuses (meals and/or dining dollars) will be deducted from the refund amount.

VII. Meal Plan Upgrades and Residential Add-On Purchases

- A. Residential students may elect to upgrade their minimum required plan to the optional upgrade meal plan.
- B. The total cost of the larger plan will be applied to the student’s account and payment is due per the conditions in §VIII.
- C. Residential Meal Plan upgrades and changes are available through 11:45 PM of Drop-Add, August 16th. Exceptions made after this point will incur a \$35 administrative fee.
- D. Add-on meal plans may be purchased via the Transact Mobile Ordering app or in person with authorization from the Meal Plan Office manager. All online purchases/deposits are final and nonrefundable outside the provisions of this contract.
- E. Meal plans purchased in the mobile app are an additional cost to the required residential meal plan.

VIII. Charges & Payments

- A. Meal plan rates can be found online at dining.kennesaw.edu. Rates are up to the discretion of the University and may change annually.
- B. Meal plan charges for required plans will be included on the student account via Owl Express and must be paid in full to the Bursar’s Office by the appropriate payment deadline. Failure to pay will result in the student’s classes being dropped for nonpayment.
- C. Students and non-students are responsible for all meal plan charges, whether or not the plan is utilized within the specific contract period. There is no refund for unused meals or Dining Dollars. Unused Dining Dollars from Fall 2024 semester will carry into Spring 2025 semester. Unused Dining Dollars at the close of Spring 2025 semester will revert to the university. If a student fails to enroll in courses for the Spring 2025 semester, unused Dining Dollars will be forfeited at the conclusion of the Fall 2024 semester.
- D. University Dining may withdraw meal privileges for failure to pay charges by the required date. If meal privileges are withdrawn, the meal plan charge will not be refunded.

IX. Termination of Contract

- A. Neither students nor non-students may terminate this contract except upon official withdrawal or separation from the University or under extraordinary circumstances with written approval from University Dining. Refunds, if applicable, will be issued in the form of a credit.
- B. Refunds for residential students who have been granted a contract termination will be based on the Registrar’s calendar (plus any Dining Dollars usage) or actual meal plan usage, whichever is greater, and a \$35 administrative fee. Proration rates can be found online at dining.kennesaw.edu
- C. Refunds for non-residential students who have been granted a contract termination will be based on the actual meal plan usage at the door entry rate and a \$35 administrative fee, per plan.
- D. In accordance with the University’s refund schedule, refunds will not be issued after the 60% completion date of the semester, per the Registrar’s calendar. Exceptions will be made per the conditions in §IX-A.

X. Governing Law

- A. This agreement shall be governed pursuant to the laws of the State of Georgia.

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II. Contract Period

- A. This contract is effective only for the Spring 2025 semester, from January 5, 2025-May 5, 2025. Voluntary meal plans purchased within this period will not be pro-rated. Contract period dates subject to change upon finalized Spring 2025 academic calendar.
- B. Meal service will be unavailable Mar. 8, 2025-Mar. 15, 2025
- C. The University shall not be responsible for any failure to provide meals in the event conditions exist not wholly within its control (e.g. Acts of God, fire, strikes, public disturbances, natural disasters, etc.).

III. Dining Locations

- A. The University shall provide a variety of dining locations on both the Kennesaw and Marietta campuses during the contract period in §II-A. Hours of operation for each of these locations are at the discretion of the University and may be changed at any time. No specific hours or dining location availability is guaranteed.
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- B. The total cost of the larger plan will be applied to the student’s account and payment is due per the conditions in §VIII.
- C. Residential Meal Plan upgrades and changes are available through 11:45 PM of Drop-Add, January 10th.
- D. Exceptions made after this point will incur a \$35 administrative fee.
- E. Add-on meal plans may be purchased via the Transact Mobile Ordering app or in person with authorization from the Meal Plan Office manager. All online purchases/deposits are final and nonrefundable outside the provisions of this contract.
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Fall 2024 – Spring 2025 TAKEOUT CLUB POLICY

The Commons and Stingers now offer guests the convenience of a takeout option as an alternative to dining in the main dining area. **The Takeout Club policy is as follows:**

- All guests must be enrolled in a Fall 2024 or Spring 2025 meal plan to participate.
- You must download the “Fill It Forward” mobile app to participate. If you do not download the app, you will not be eligible for the takeout club program.
- You must choose to either dine in The Commons or Stingers or take your meal to go. All-you-care-to-eat privileges are not valid for takeout. Guests wishing to dine in and take a meal to go, during a single visit, must use two meal swipes.
- Take-out containers for food will be provided by University Dining. Outside containers for food are not allowed.
- All reusable containers **MUST** be emptied and rinsed before they are returned. Dirty containers will not be accepted.
- Guests are permitted one take-out container per visit. The container may not be overfilled, and the lid must be able to close completely.
- Guests may only be in the possession of one take-out container at any time.
- Cups will be provided for beverages along with the take-out container. Other cups will not be permitted.
- Abuse of the Takeout Club may lead to forfeiture of all takeout privileges.
- **Replacement of lost containers will require the purchase of a new container for \$15.00. All Boxes must be returned by the end of each semester. Failure to return box will result in a \$15.00 late return fee.**
- University Dining reserves the right to alter or terminate the Takeout Club at any time.

To get started with this program, please stop by the meal plan office within the Commons on the Kennesaw Campus or the front desk at Stingers on the Marieta campus and the meal plan operations manager will assist you with setting up.