

	Total	Inquiries	Avg. # Days to Response							
		97	1.1							
Division	Inquiry Count	Avg. Response Age								
AAF	1		1							
ACM	1		1							
ART	8		1							
ATH	1		1							
AUX	7		1							
BUS	6		1							
СВО	1		1							
СОМ	1		1							
CSE	5		1							
EDU	10		1							
EET	8		1							
ESE	4		1							
FAC	2		1							
HHS	2		1							
HON	1		1							
HSS	5		1							
LAF	2		2							
OFS	2		1							
OUT	8		1							
PRE	1		1							
RES	6		1							
SCM	4		1							
STA	11		1		Goal = 2 Days					
		0	1		2	3				
		Avg. Response Age (Business Days)								



Total Inquiries

Avg. # Days to Response (Goal = 2 Days)

Avg. # Days to Resolution (Goal = 5 Days)

40

2.1

3.0

Average Purchasing Response & Resolution Ages

Division	Inquiry Count										
AAF	4	Avg. Response Age		1							
		Avg. Resolution Age		1							
ART	2	Avg. Response Age			2						
		Avg. Resolution Age			2						
AUX	4	Avg. Response Age			2						
		Avg. Resolution Age				3					
COM	1	Avg. Response Age		1							
		Avg. Resolution Age		1							
CSE	1	Avg. Response Age		1							
		Avg. Resolution Age									8
ESE	2	Avg. Response Age						5			
		Avg. Resolution Age								7	
FAC	3	Avg. Response Age			2						
		Avg. Resolution Age			2						
HHS	4	Avg. Response Age			2						
		Avg. Resolution Age						5			
HSS	3	Avg. Response Age			2						
		Avg. Resolution Age			2						
OFS	4	Avg. Response Age			2						
		Avg. Resolution Age				3					
OUT	4	Avg. Response Age				3					
		Avg. Resolution Age				3					
PRE	1	Avg. Response Age		1							
		Avg. Resolution Age		1							
RES	1	Avg. Response Age				3					
		Avg. Resolution Age				3					
SCM	3	Avg. Response Age				3					
		Avg. Resolution Age				3					
STA	3	Avg. Response Age			2						
		Avg. Resolution Age				3					
			0	1	2	3	4	5	6	7	8
			e e	-	-			ness Days)	Ŭ		ũ

Avg. Ages (Business Days)