

	Total Inquiries		Avg. # Days to Response					
		157		1.1				
Division	Inquiry Count		Avg. Response Age					
AAF	5		1					
ACM	1		1					
ART	4			2				
ATH	12		1					
AUX	13		1					
BUS	5		1					
CBO	5		1					
CIO	1		1					
CSE	8		1					
EDU	6		1					
EET	12		1					
ESE	3		1					
FAC	4		1					
GPE	4		1					
HHS	10		1					
HON	6		1					
HRS	2		1					
HSS	15		1					
LAF	2		1					
OFS	8		1					
OUT	4		1					
PRE	3		1					
RES	7		1					
SCM	3		1					
STA	14		1	Goal = 2 Days				
		0	1	2	3			
		Avg. Response Age (Business Days)						



Fiscal Year 2021

Total Inquiries

Avg. # Days to Response (Goal = 2 Days)

Avg. # Days to Resolution (Goal = 5 Days) 8.4

105

4.6

Average Purchasing Response & Resolution Ages

Division	Inquiry Count								
AAF	8	Avg. Response Age		7	7				
		Avg. Resolution Age				13			
ART	2	Avg. Response Age	2						
	2	Avg. Resolution Age		5					
AUX	14	Avg. Response Age		4					
		Avg. Resolution Age		4					
BUS	4	Avg. Response Age		6					
		Avg. Resolution Age		6					
СВО	1	Avg. Response Age		3					
		Avg. Resolution Age		3					
COM	1	Avg. Response Age	2						
		Avg. Resolution Age	2						
CSE	2	Avg. Response Age		3					
		Avg. Resolution Age				13			
EET	4	Avg. Response Age		4					
		Avg. Resolution Age							26
ESE	7	Avg. Response Age		6					
LJL	/	Avg. Resolution Age				11			
FAC	6	Avg. Response Age		4					
		Avg. Resolution Age			7				
GPE	6	Avg. Response Age		3					
		Avg. Resolution Age		4					
HSS	4	Avg. Response Age		3					
		Avg. Resolution Age		3					
LAF	5	Avg. Response Age		3					
		Avg. Resolution Age					1	.7	
OFS	20	Avg. Response Age		6					
		Avg. Resolution Age			8				
OUT	8	Avg. Response Age		3					
		Avg. Resolution Age		5					
PRE	2	Avg. Response Age				13			
		Avg. Resolution Age						18	
RES	3	Avg. Response Age		6					
		Avg. Resolution Age		6					
SCM	2	Avg. Response Age		4					
JCIVI	-	Avg. Resolution Age		4					
STA	5	Avg. Response Age		4					
		Avg. Resolution Age		5					
UAD	1	Avg. Response Age		4					
0.10		Avg. Resolution Age						19	
			0	5	10		15	20	25

Avg. Ages (Business Days)