

	Tota	l Inquiries		Avg. # Days to Response						
		309			1.1	1				
Division	Inquiry Count	Avg. Response Age								
AAF	17		1							
ACM	3		1							
ART	19		1							
ATH	4		1							
AUX	13		1							
BUS	23		1							
CBO	6		1							
CIO	2			2						
СОМ	4		1							
CSE	7		1							
EDU	13		1							
EET	25		1							
ESE	6		1							
FAC	8		1							
GPE	5		1							
HHS	14		1							
HON	1				2					
HRS	1		1							
HSS	36		1							
LAF	5		1							
OFS	10		1							
OUT	11		1							
PRE	4		1							
RES	14		1							
SCM	34		1							
STA	22		1							
UCL	2			2	Goal = 2 Days					
		0	1		2	3				
			Δ	va. Response	e Age (Business Days)					



Total Inquiries

Avg. # Days to Response (Goal = 2 Days)

Avg. # Days to Resolution (Goal = 5 Days)

55

3.6

4.4

Average Purchasing Response & Resolution Ages

Division	Inquiry Count											
AAF	8	Avg. Response Age			4							
		Avg. Resolution Age			4							
ART	1	Avg. Response Age			4							
		Avg. Resolution Age			4							
AUX	8	Avg. Response Age			3							
		Avg. Resolution Age			4							
BUS	1	Avg. Response Age			3							
		Avg. Resolution Age			3							
СОМ	1	Avg. Response Age		1								
		Avg. Resolution Age			4							
CSE	3	Avg. Response Age		3	3							
		Avg. Resolution Age				6						
EET	1	Avg. Response Age			4							
		Avg. Resolution Age										17
HSS	4	Avg. Response Age			5							
		Avg. Resolution Age			5							
LAF	2	Avg. Response Age	1		4							
		Avg. Resolution Age			4							
OFS	9	Avg. Response Age			4							
		Avg. Resolution Age			5							
OUT	10	Avg. Response Age			4							
		Avg. Resolution Age			4							
PRE	2	Avg. Response Age			4							
		Avg. Resolution Age				5						
SCM	1	Avg. Response Age				5						
		Avg. Resolution Age				5						
STA	2	Avg. Response Age		3								
		Avg. Resolution Age		3								
UAD	2	Avg. Response Age			4							
		Avg. Resolution Age				6						
			0	2	4	6	8	10	12	14	16	1

Avg. Ages (Business Days)