

| KENNESAW STATE | Procurement Service Level Agreement (SLA) | UNIVERSITY | P-Card Inquiry Analysis

Reporting Month: November

Total Inquiries		Avg. # Days to Response	Avg. # Days Over/Under SLA Goal		
Closed	Total	PCard	PCard		
270	270	1.00	6 -1.00		

Closed PCard Inquiries

DIV	Department	Inquiry Count		
AAF	Distance Learning Center (DLC)	2	2	0 Goal: 2 Days
	Division of Global Affairs	5		0
	Museums, Archives, and Rare Books	2	2	0
	Office of the Provost and Vice President of Academic Affairs	7	2	0
ACM	College of Architecture and Construction Management - Office	1	2	.0
ART	College of the Arts - Office of the Dean	5	2	.0
	Department of Dance	3		0
	Department of Theatre and Performance Studies	8		0
	School of Art and Design	5		0
	School of Music	2		.0
ATH	Intercollegiate Athletics	9		.0
	Intercollegiate Athletics - Volleyball	3		0
	Intercollegiate Athletics - Women's Golf	1		0
	Intercollegiate Athletics - Women's Lacrosse	1		0
	Intercollegiate Athletics - Women's Soccer	4		0
AUX	Residence Life	6		0
	University Dining	2	2	0
	University Housing	5		0
	Vending Services	2		.0
BUS	Coles College of Business - Office of the Dean	6		0
	Department of Information Systems	2		.0
	Michael A. Leven School of Management, Entrepreneurship and	1		.0
	School of Accountancy	1	-	.0
СВО	Department of Event and Venue Management	5		0
CIO	University Information Technology Services (UITS)	4	-	0
CSE	College of Computing and Software Engineering - Computer Sci	2		0
	College of Computing and Software Engineering - Information	3	-	.0
	College of Computing and Software Engineering - Office of th	3	2	0
	College of Computing and Software Engineering - Software Eng	1	-	.0
EDU	Bagwell College of Education - Office of the Dean	7	2	0
	Department of Elementary and Early Childhood Education	2	2	0
	iTEACH Center	5	-	.0
EET	Southern Polytechnic College of Engineering and Engineering	4		.0
ESE	Enrollment Services - Admissions	1	2	.0
	Enrollment Services - Registrar & Records	3		.0
	Office of the Vice President for Enrollment Services	3		.0
FAC	Division of Facilities Services	1	2	.0
	Environmental Health and Safety	2		.0
	Facilities - Automotive Shop	3		0

	Facilities - Plant Operations*	4	1.0	Goal: 2 Days
	Facilities - Plumbing	1	1.0	-
HHS	Department of Exercise Science and Sport Management	1	1.0	
	Wellness Center	1	1.0	
	Wellstar College of Health and Human Services - Office of th	5	1.0	
HON	Graduate College - Office of the Dean	1	1.0	
HRS	Human Resources*	1	1.0	
HSS	College of Humanities and Social Sciences - Office of the De	1	1.0	
	Department of Interdisciplinary Studies	2	1.0	
	Department of Psychological Science	4	1.0	
	Department of Technical Communication & Interactive Design	1	1.0	
	School of Conflict Management, Peacebuilding and Development	3	1.0	
LAF	Public Safety/Campus Police (Non-Emergencies)	2	1.0	
LIB	KSU Library System	1	1.0	
OFS	Office of Fiscal Services	12	1.0	
OUT	Outside Constituent	3	1.0	
RES	Office of Research	30	1.0	
SCM	College of Science and Mathematics - Office of the Dean*	16	1.0	
	Department of Chemistry and Biochemistry	1	1.0	
	Department of Molecular and Cellular Biology	2	1.0	
STA	Center for Young Adult Addiction and Recovery	2	1.0	
	Department of Career Planning and Development	2	1.0	
	Department of Sports and Recreation	4	1.0	
	Division of Student Affairs	5	1.0	
	Marietta Student Affairs	12	1.0	
	Student Life Operations	7	1.0	
	Student Recreation and Activities Center	1	1.0	
UAD	Office of University Development	1	1.0	
UCL	Department of Culinary Sustainability and Hospitality	3	1.0	
	Department of Leadership and Integrative Studies	2	1.0	
	Paulding/Dallas Center*	5	1.0	
	University College - Office of the Dean	2	1.0	

Response Age in Days (Excluding Weekends)



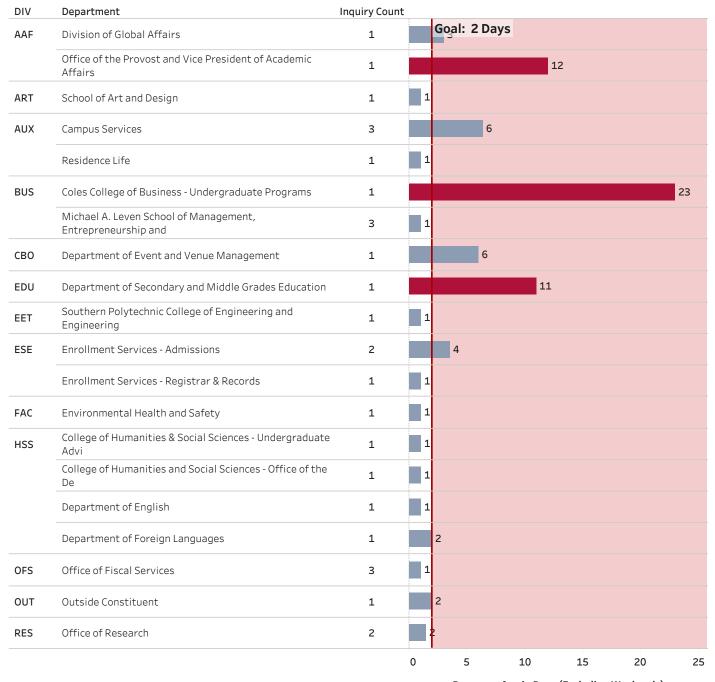
Procurement Service Level Agreement (SLA) Purchasing Inquiry Analysis

Reporting Month: November

Fiscal Year Select Month 2020 November

Total Inquiries		5	Avg. # Days to Response	Avg. # Days Over/Under SLA Goal
Closed	In Progress	Total	Purchasing	Purchasing
28	1	29	3.64	3 1.64

Closed Purchasing Inquiries



Response Age in Days (Excluding Weekends)

^{*} The asterisked Departments above had Purchasing Inquiries which were created in the prior month and closed in November and therefore are being reported in both months. This dashboard is inclusive to all inquiries whether In Progress or Closed during the month of November.