

Nov 7

Nov 12

Nov 17

Nov 22

Nov 27

Dec 2

Dec 7

## Procurement Service Level Agreement (SLA) Analysis

Fiscal Year 2021

Month

December

Dec 17

Dec 22

Dec 12

Total N	Number	r of Reqs	Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion		Avg. Days +/- SLA Goal	
urrent	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total		Total	
222 49 <b>271</b>			29	5	5 <b>34</b>	193	44	237	190	26	216	5.5		<b>G</b> -2.5	
<b>?-Month</b> quisition		rend Fall Under SLA		Month					349						
323		364	533		420	413			349		328			233	
		364						310				273	228		222
Jan 202	20	Feb 2020	Mar 202	20	Apr 2020	May 2020	)	Jun 2020	Jul 2020	A	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020
% Meeting SLA (# Met ÷ # PO Released)			Num Total:		Requisition	s by Aging	Group					OR or University Co empt Purchase		Market wide Contracts	
	91.1%				73 66	5									
					54	1		Total: 1	0			To	tal: 11		
				0-8				9-17				18+			
		<b>ent Workloa</b> es Received an		ed - Las	t 60 Days							Reqs Red	reived POs Re	eleased	
			٨			Λ	٨			_					28