

## Procurement Service Level Agreement (SLA) Analysis

Req Number Department Supplier All All All

March 2019

Fully Approved Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
358	41	399	79	2	81	279	39	318	262	20	282	5.2	<b>O</b> -2.7





79.70%



