

Procurement Service Level Agreement (SLA) Analysis

Month November Fiscal Year 2020

Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
218	89	307	40	8	48	178	81	259	152	46	198	7.1	-0.7

Number of Requisitions by Aging Group

Average Age of Requisition by SLA Type

Requisition Age now derived by subtracting Procurement Received Date from PO Released Date

