#### Colleen Ward

#### PROFESSIONAL SUMMARY

I am a goal driven professional with over 20 years' experience in healthcare. I have demonstrated consistent success as a nurse with various medical patient populations, including, vascular, cardiology, pediatrics, and psychiatry. Over the years, I have built a strong bedside manner, respect as a leader, educator, and seasoned healthcare provider.

# **EDUCATION**

State University of New York College at Oswego, Oswego, New York Bachelor of Arts, Psychology- May 1990

St Joseph's Hospital Health Center School of Nursing, Syracuse, New York Associate degree in Applied Science with Major in Nursing - May 1997

Western Governors University, Bachelor of Science in Nursing (BSN)- July 2020 Western Governors University, Master of Science Nursing Education (MSN) -December 2021

# **AWARDS AND SCHOLARSHIPS**

SUNY College of Technology Utica Rome, Medal of Excellence for High Academic Achievement 1997 Scholarship for Highest Academic Achievement record based on theoretical scholarship/nursing interaction 1997 Edward R. Shoebridge Commitment to Nursing Scholarship 1996

#### PROFESSIONAL EXPERIENCE

Full Time Lecturer/Clinical Instructor

Kennesaw State University August 2023-present

Limited Term Faculty August 2022-August 2023

Mental Health Clinical Instructor Jan 2022-July 2022

\* Facilitate lecture, clinicals, simulation modules - Mental Health

Skills Lab - Skills Health Assessment & Adult Health lab

\*Educate Nursing students in hands on mental health setting

\*Practice of therapeutic communications skills

Clinical Nurse Manager

North Atlanta Pediatrics Associates Atlanta, Georgia Feb 2020-July 2022

Phone triage nurse Feb 2020-present

North Atlanta Pediatric Associates offers comprehensive medical care for newborns thru young adults, including annual physicals, immunization, and sick visits.

\*Provide over the phone, multiple question assessment to triage families safely, and accurately in need of afterhours care for sick or injured children.

\*Utilize nursing skills, judgement, and experience to determine the level of care needed.

Lead Nurse Educator, East Coast

Modmd Atlanta, Georgia July 2020-present

Modmd offers COVID compliance along with COVID testing to the TV/Film industry in L.A., Atlanta, NYC, helping community member return to work safely during the Pandemic.

\*Hire and educate nurses to perform COVID testing, contact tracing, compliance and technical skills needed to use patient portal.

\*COVID Compliance officer on set assisting production in maintaining social distancing, masks, and sanitation during filming.

\*Administer COVID tests

\*Contact tracing and counseling

Registered School Nurse

The Children's School, Atlanta, Georgia July 2020-March 2021

The Children's School offers learning to children 3 years thru 8th grade. The clinic offers triage, first aid and emergency care. Student population is 370 students.

\*Treat ill and injured children in the school setting ages 3-14 years of age. \*Administer daily medication.

\*Manage all annual physicals, immunization, and medical paperwork. \*Conduct CPR/AED education for all facility and staff throughout the year. \*COVID triage and contact tracing for all staff/faculty and students.

Nurse Advice Line, Registered Nurse

Children's Healthcare of Atlanta, Atlanta Georgia March 2019-June 2020

Children's Healthcare of Atlanta has been caring for kids for over 100 years. The Nurse Advice Line started receiving calls over 20 years ago after hours to triage, assess, and recommend next-step care.

\*Provide over the phone, multiple question assessment to triage families safely, and accurately in need of afterhours care for sick or injured children.

\*Utilize nursing skills, judgement, and experience to determine the level of care needed in a timely and cost-effective manner

The Howard School, Atlanta Georgia November 2014-March 2019 Registered School Nurse

The Howard School, established in 1950, serves children with learning differences and dyslexia. The clinic cares for all children ages Kindergarten thru 12th grade, along with facility and staff.

\*Treat ill and injured children in the school setting ages 5-18 years of age. \*Administer daily medication.

\*Manage all annual physicals, immunization, and medical paperwork. \*Conduct CPR/AED education for all facility and staff throughout the year.

Pediatric, RN

Children's Medical Group, Atlanta Georgia February 2013-November 2014 Registered Nurse

Children's Medical Group has been treating children for over 50 years in Atlanta, Georgia. Children's Medical Group treats children ranging in age from birth to 21 years of age. It is a fast-paced practice, averaging 150 patients per day. Children's Medical Group provides the most up to date treatment in a loving, caring, and respectful atmosphere.

\*Conduct sick and well check-up visits, monitoring symptoms, blood pressure, temperature, and presentation of symptoms.

\*Administer breathing treatments, immunizations, and patient medications. \*Assist in filling out school forms and immunizations records

\*Conduct phone triage to skillfully aid family in the proper treatment of sick child or to a referral agency

Pediatric Cardiac Step-down unit, RN

Children's Healthcare of Atlanta, Atlanta Georgia 1998-2001 Registered Nurse, Pediatric Cardiology Floor

Children's Healthcare of Atlanta, is a non-profit hospital with over 1700 physicians and is one of the leading pediatric hospitals in the country, recognized for excellence its various clinical departments, including its cardiac department.

\*Charge and Staff responsibilities for 9-12 patients

\*Responsible for the admission, care of, and discharge planning for children after heart transplant and/or open-heart surgery

Psychiatric Counselor Assistant, Comprehensive Psychiatric Emergency Program (CPEP)

\*Psychiatric evaluation, including mental status exam, substance abuse assessment, and differential diagnoses

Foster Care Case Worker

Oswego Department of Social Services, Mexico New York 1993 Foster Care Caseworker

Oswego Department of Social Services' goal is to empower people to gain lasting self- sufficiency. It is committed to providing economic, medical, and rehabilitative assistance and protecting the rights of those who are unable to protect themselves.

\*Placement of children and adolescents in residential facilities St Joseph's Hospital Health Center, Syracuse New York 1993

Residence Counselor, Psychiatric Services/Psychiatric Community Residence Program

\*Responsible for maintaining a supportive and structured environment in a community residence for patients with schizophrenia.

# **SKILLS**

COVID PCR, Rapid testing BLS Instructor Stewards of Children Facilitator

# **COMMUNITY INVOLVEMENT**

Haygood United Methodist Church Chair of Children's Ministries 2008-2010 Sunday School Small Group Leader Coordinator 2007-2009 Chairperson, 60th Anniversary of the Sanctuary 2008 Vacation Bible School Coordinator 2006-2008